



XMirror

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Edition 1.0 (February 2019)



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Preface

About This Guide

This guide would help the XCubeNAS user can backup and sync data to different NAS with XMirror. We will introduce how to configure XMirror in the following chapter.

**CAUTION:**

Do NOT attempt to service, change, disassemble or upgrade the equipment's components by yourself. Doing so may violate your warranty and expose you to electric shock. Refer all servicing to authorized service personnel. Please always follow the instructions in this owner's manual.

Technical Support

Do you have any questions or need help troubleshooting a problem? Please contact QSAN Support, we will reply to you as soon as possible.

- Via the Web: http://www.qsan.com/en/contact_support.php
- Via Telephone: +886-2-7720-2118 extension 136
(Service hours: 09:30 - 18:00, Monday - Friday, UTC+8)
- Via Skype Chat, Skype ID: qsan.support
(Service hours: 09:30 - 02:00, Monday - Friday, UTC+8, Summertime: 09:30 - 01:00)
- Via Email: support@qsan.com

Information, Tip and Caution

This manual uses the following symbols to draw attention to important safety and operational information.



INFORMATION:

INFORMATION provides useful knowledge, definition, or terminology for reference.



TIP:

TIP provides helpful suggestions for performing tasks more effectively.



CAUTION:

CAUTION indicates that failure to take a specified action could result in damage to the system.

XMirror

Audience

This document is applicable to QSAN customers and partners who are interested in learning about XMirror. It assumes the reader is familiar with QSAN products and has general IT experience, including knowledge as a system or network administrator. If there is any question, please refer to the user manuals of products, or contact QSAN support for further assistance.

Introduction

Along with increasing in demand of the backup in recent year, we notice the traditional snapshot replication and remote replication which is well known as Rsync are not enough for the customer's diverse environment. So we provide the new backup feature – XMirror which is QSAN's unique feature. It provides the customer more convenient with backup/restore, and more security of backup transferring.



INFORMATION:

The XMirror backup process will be triggered when the data is in the idle status which means if the user keeps accessing and editing the data, the data won't sync to other NAS.

Theory of operation

We will introduce the XMirror concept and operation, please refer below.

Zone

The concept of XMirror is based on the “Zone”, XMirror can create a zone which involves multiple NAS folder (Max:8). Then XMirror will keep syncing the data in this backup zone automatically, make sure all the folder have stored the same data. Please refer below about more XMirror operation.

1-way zone & 2-way zone

First, in the zone, there is a folder is called – local folder. If you set the zone as 1-way sync zone, any changes from this NAS local folder of this zone will sync to other folders, but any changes from other folders will not sync to this NAS local folder of this zone.

But if you set this zone as 2-way sync zone, any changes from each folder will be sync with each other together of this zone.

Version rollback

Sometimes user might edit the file by mistake, we provide the version rollback which will help the user to rollback the file to the specific version. The default number of versions is “1”, and the maximum number of versions is “64”. A version will be generated each time of synchronization.



INFORMATION:

Please aware the version rollback of local folder can only be operated in 2-way sync zone because the version rollback functions help the user to restore the file which was deleted by XMirror.

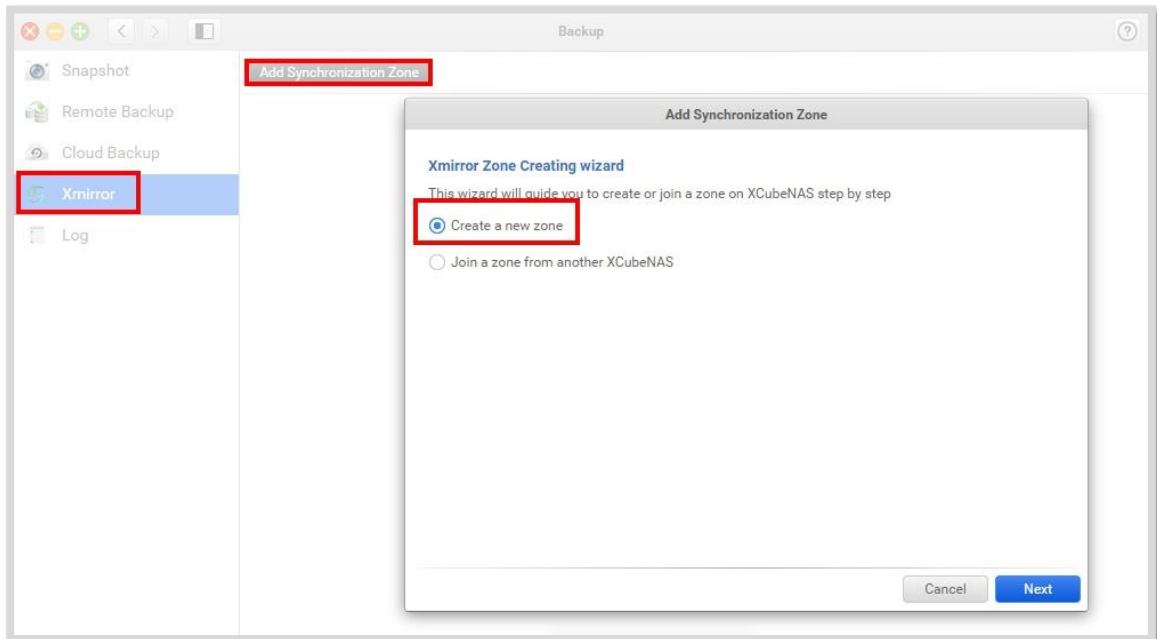
And in 1-way sync zone, only the data which in the remote folder might be deleted by XMirror. Let’s take the example here, if user deletes the data-A from local folder, then XMirror will make sure the data consistency with remote folders, so the data-A in remote folders will also be deleted by XMirror.

Configure XMirror

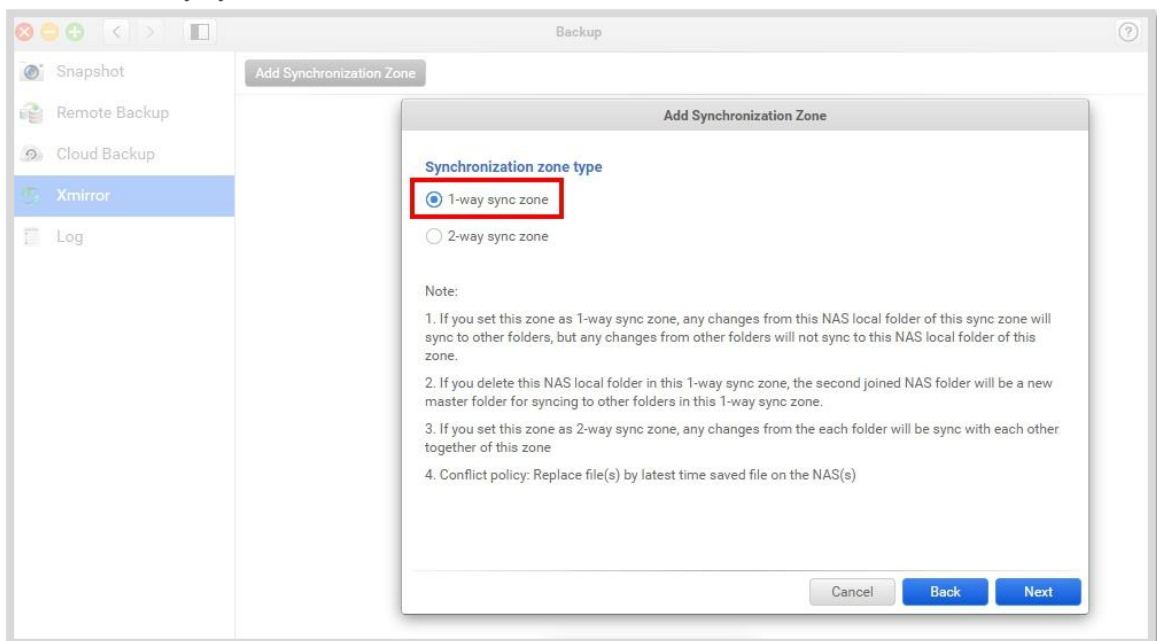
Here is an example of creating 1-way sync & 2-way sync zone with two XCube NAS units.

Setup 1-way sync

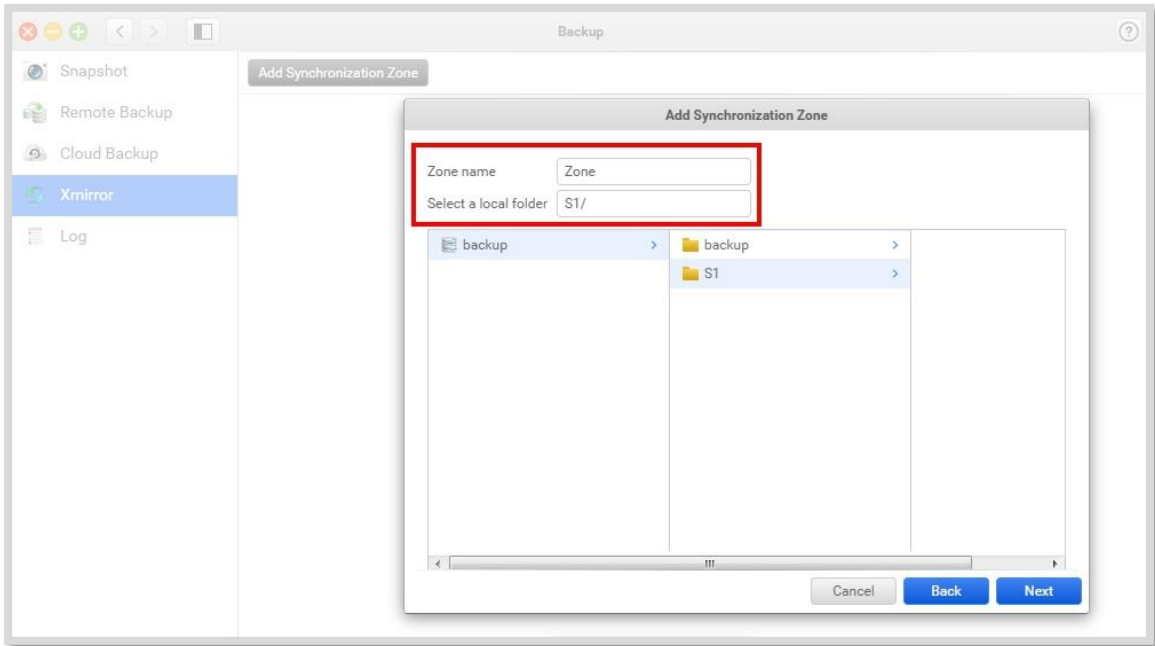
1. In the Backup app->XMirror, and add Synchronization Zone



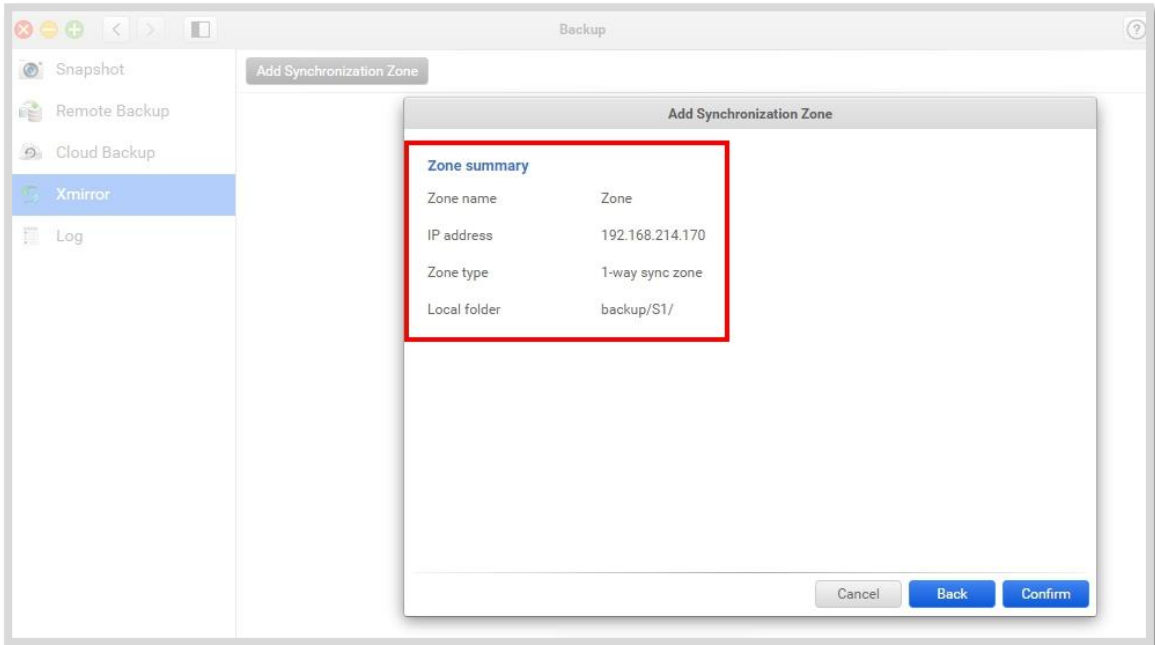
2. Select 1-way sync zone



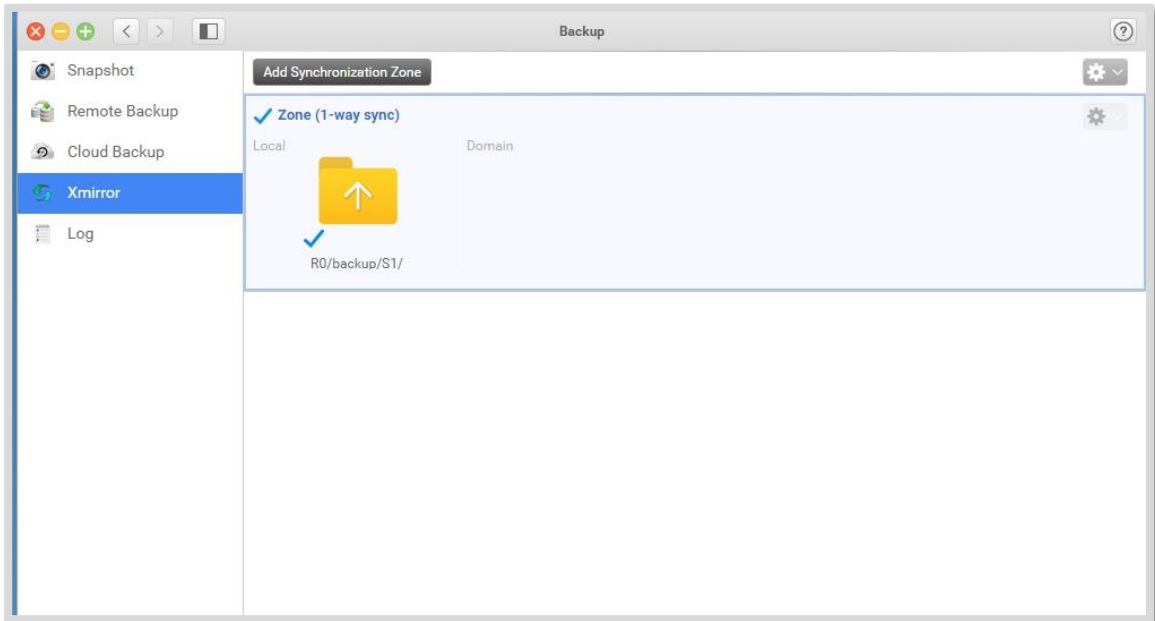
3. Enter the zone name and also select a local folder



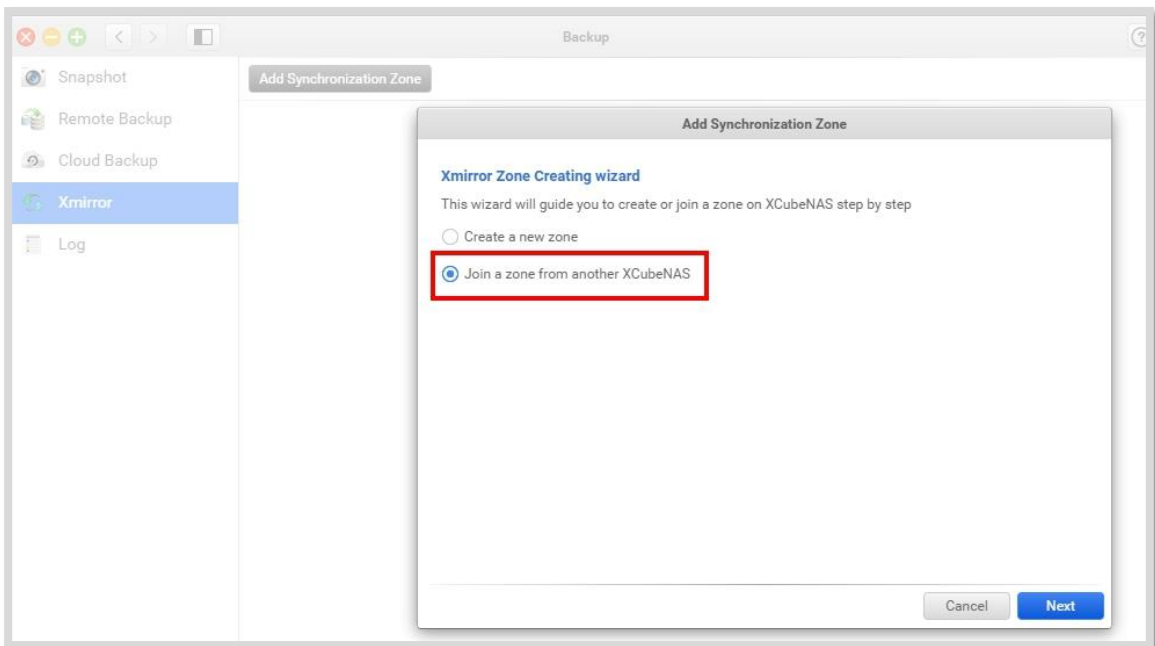
4. Check the Zone summary



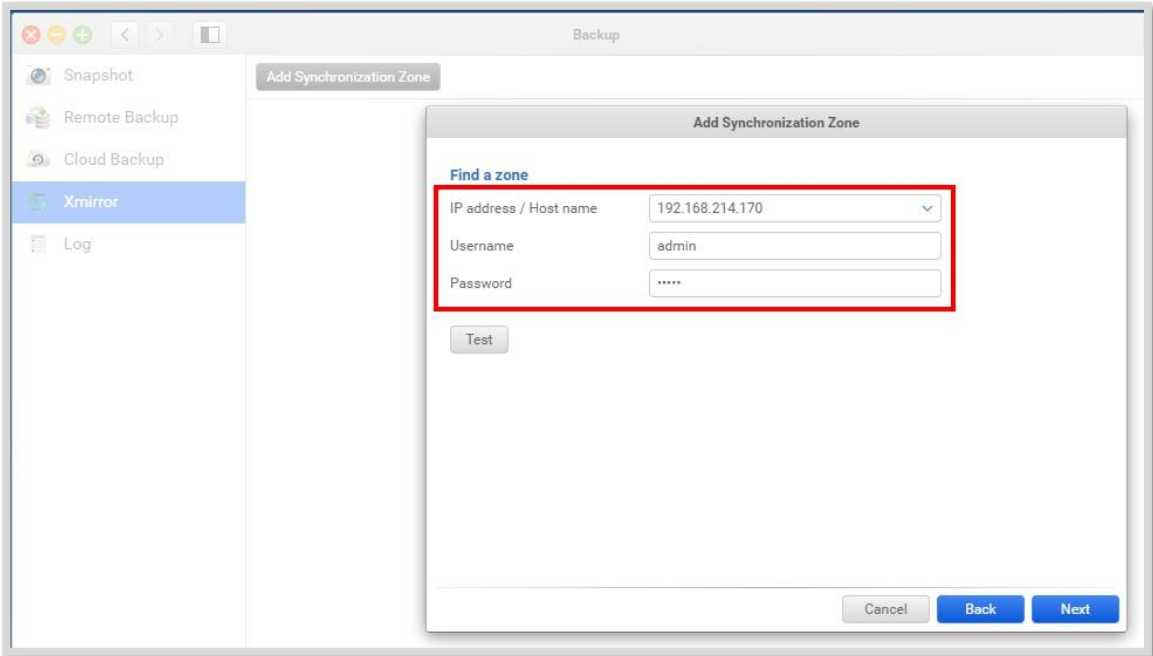
5. Here can see the zone has been created, then we will also need to join another NAS to this zone



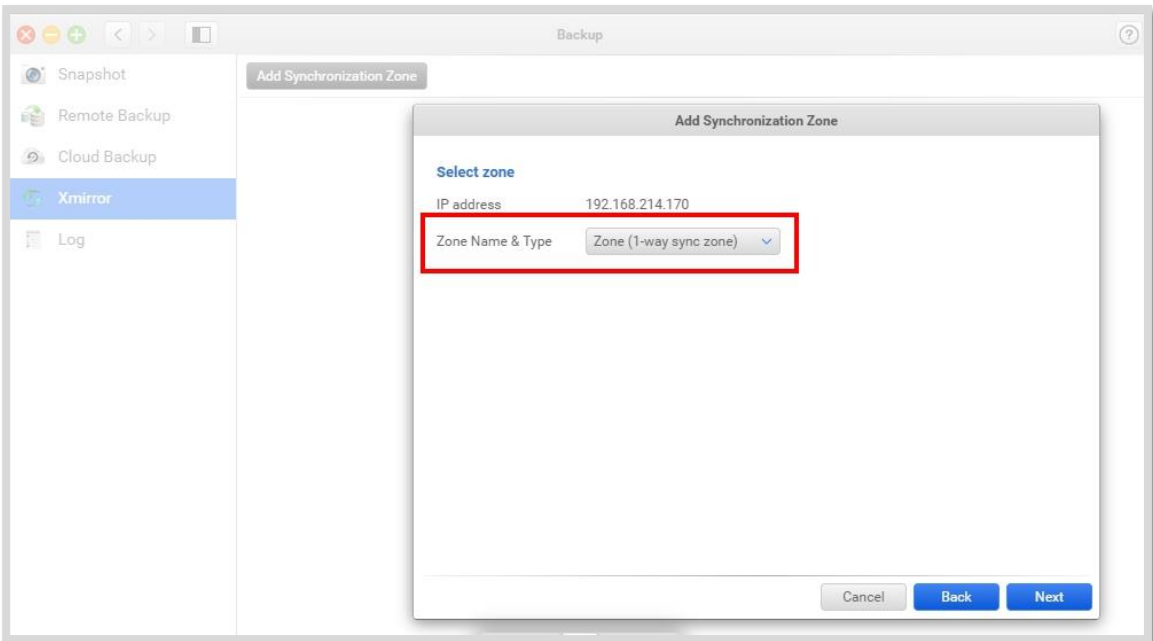
6. Switch to another NAS, and select join a zone in the Backup app -> XMirror



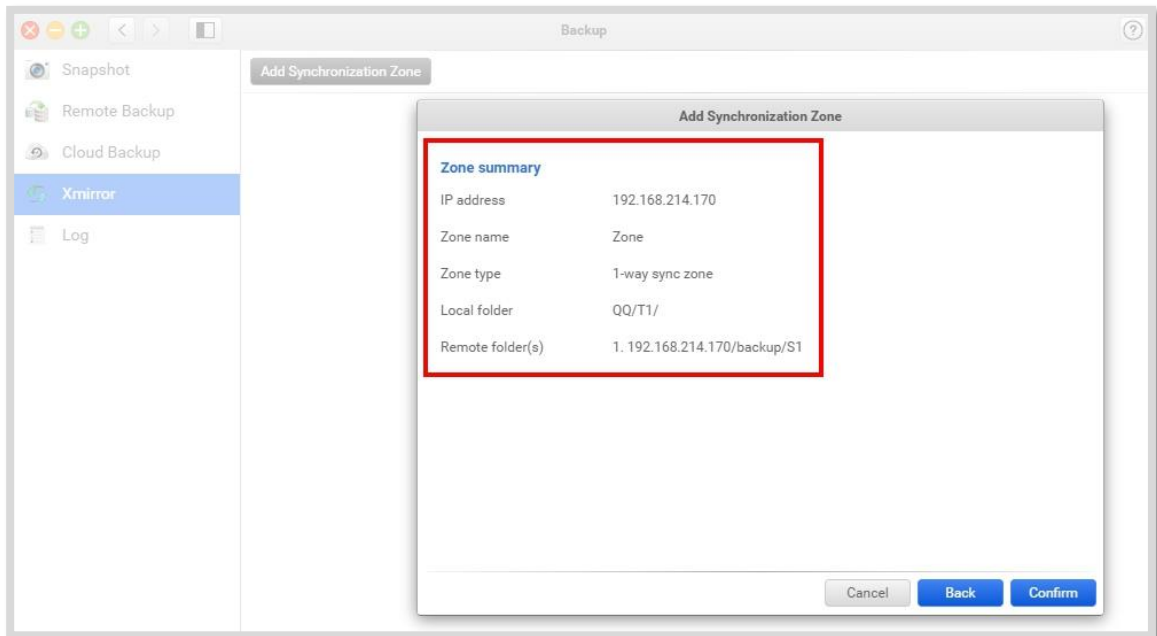
7. Type the IP, username and password of the NAS which we created the zone



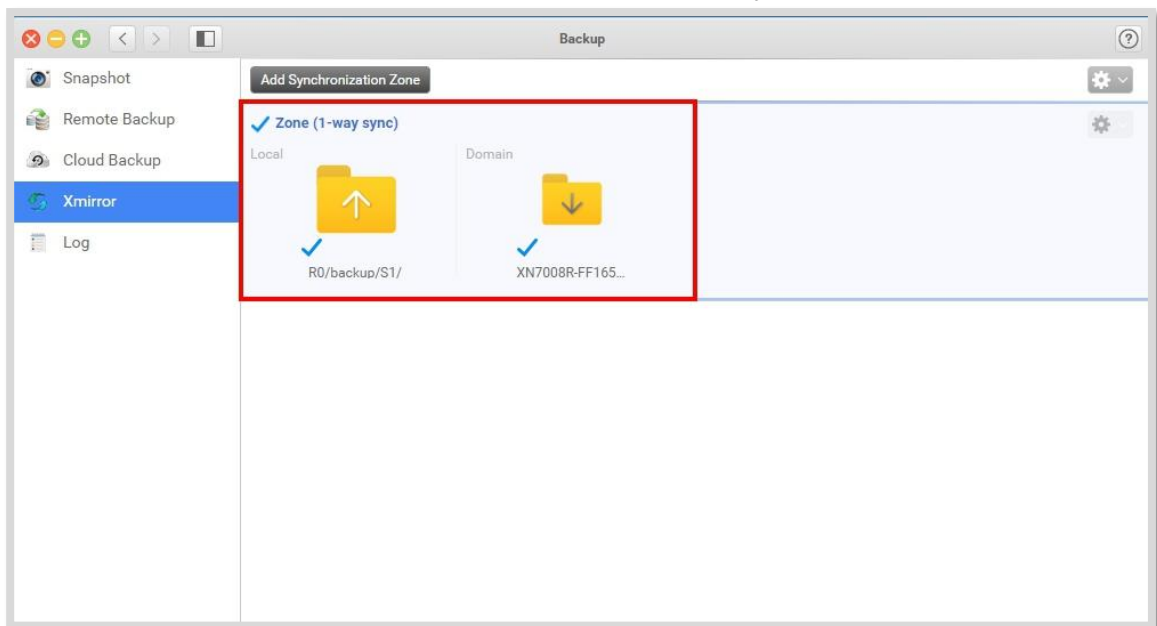
8. Select the Zone



9. Check the Zone summary again

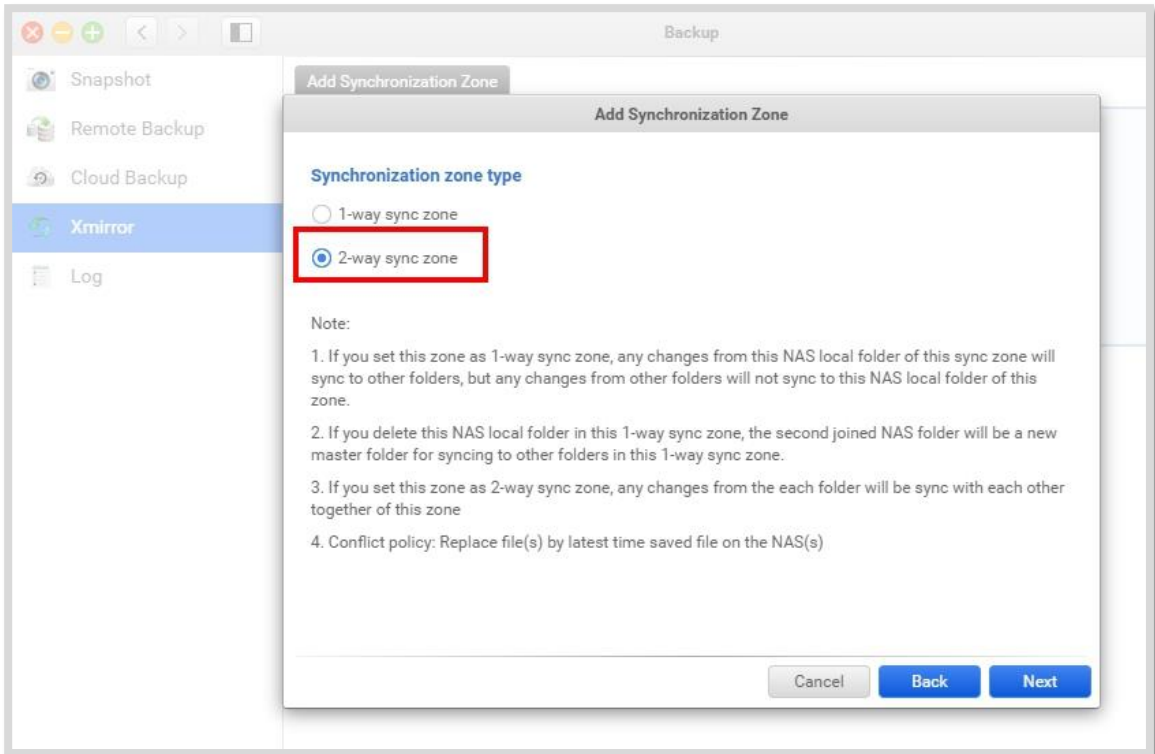


10. Then we will see both NAS are in the same zone successfully



Setup 2-way sync

The only different procedure is in the step2. of **Setup 1-way sync**, please select 2-way sync zone as below.



Best practice

Case : 1-way sync vs. 2-way sync

The advantage of 1-way mirror is that it will keep data syncing to multiple remote folders automatically, and if one of the remote folders occurs data losing issue or hacking issue, it won't affect the data in the local folder or others remote folders.

However, if the local folder has any data corrupted which cause the data loss issue, we can easily get back with the version rollback function on the remote folder. This can satisfy most of the user who has high demand for data security and importance.

But for the 2-way sync, we can easily make all the folders in this zone to have the same data automatically, when data was modified will sync to others folder. This will help some co-work team which needs to sync the same data in their environment. Then 2-way sync can drastically decrease their time-consuming to improve the work efficiency.

Conclusion

XMirror provides 1-way sync, 2-way sync, and version rollback functions. The user can depend on their demand to configure the XMirror zone in their environment. And also rollback to the previous version to restore the data back. The synchronization zone concept makes XMirror can satisfy most of the users of backup demand.

Apply to

XCubeNAS XN3000/5000/7000/8000 series FW 1.0.0 and alter

Support and Other Resources

1.1. Getting Technical Support

After installing your device, locate the serial number on the sticker located on the side of the chassis and register your product at partner.qsan.com/ (End-User Registration). We recommend registering your product in QSAN partner website for firmware updates, document download, and latest news in eDM. To contact QSAN Support, please use the following information.

1. Via the Web: http://www.qsan.com/en/contact_support.php
2. Via Telephone: +886-2-77
3. -2118 extension 136
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5. Via Email: support@qsan.com

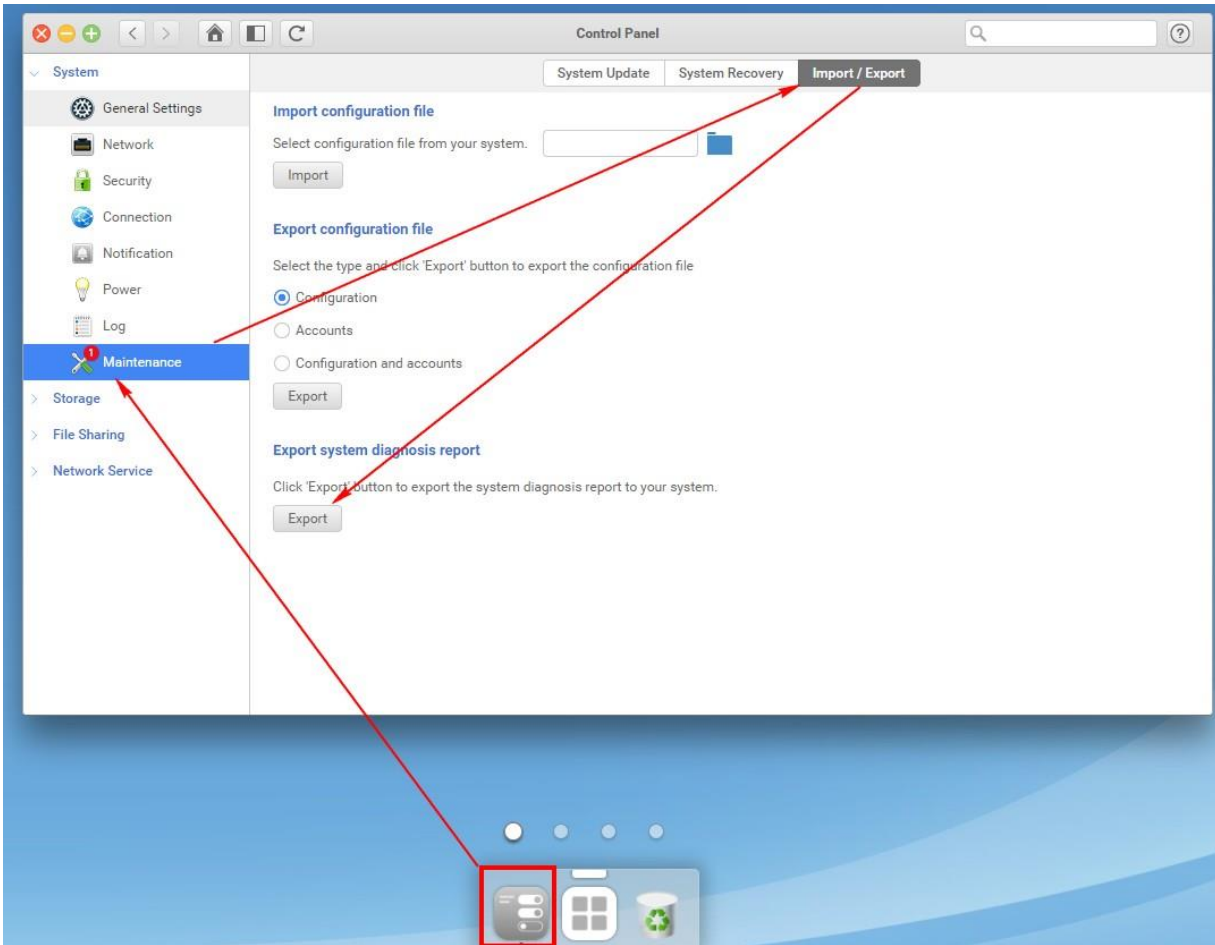
Collect Information for Analysis

1. Product name, model or version, and serial number
2. Firmware version
3. Error messages or screenshot images
4. Product-specific reports and logs
5. Add-on products or components installed
6. Third-party products or components installed

Information for Technical Support

The following system information is necessary for technical support, please refer to following for what and where to get the information of your XN3002T model.

If the technical support requests you to download the service log, please navigate to the QSM UI → **Control Panel** → **System** → **Maintenance** → **Import/Export** → **Export system diagnosis report**, and then click the **Export** button.



1.2. Documentation Feedback

QSAN is committed to providing documentation that meets and exceeds your expectations. To help us improve the documentation, email any errors, suggestions, or comments to docsfeedback@qsan.com.

When submitting your feedback, including the document title, part number, revision, and publication date located on the front cover of the document.

Appendix

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